



Devon Senior Voice

Senior Council for Devon

Annual Report *2011-2012*

The Voice of the Over-50s

Foreword

The Chairman's Annual Report and the Newsletters of the Devon Senior Voice covering the past year give a clear indication of our activities on behalf of older people in Devon. These activities underline the implementation of many of the DSV's aims which follow on from the Government pilot scheme in which its forerunner - The Senior Council for Devon - was involved.

The DSV endeavours to be broadly evidence-based in its monitoring of the health and social caring services. Responses to national and more local official surveys will testify to this.

Respectful of other organisations concerned with older people's welfare, the DSV has worked associatively with them. This increasingly will be the case if championing the cause of the elderly is to be maximised.

Whilst the main thrust of DSV's policies relates to the elderly, there is a proper understanding that our cause should not (and must not) be pursued unmindful of the quality of life of the rest of the community.

From the outset, the mission of the Senior Council for Devon was and now DSV is to raise awareness of the issues related to the provision of appropriate standards in the NHS and social care services.

Typical of our organisation's work in this respect has been its pioneering endeavours in the setting up of memory cafes and the provision of other services devoted to dementia sufferers and their carers. It is this constructive involvement with issues of this type which will cement our relationships with, for example, Bristol and Plymouth Universities.

It is very worthy of comment, that over the past year, there have been a number of inter-generational events which have been enjoyable and worthwhile in terms of a better understanding amongst the various age groups.

Overall, Devon Senior Voice has good reason to believe that it can continue to play a meaningful part on behalf of the older people of Devon.

Bill Jordan
President
Devon Senior Voice

Contents

	Page
Chairman's Report	1
Directors as at 31 st March 2012	3
Secretary's Report	4
Treasurer's Report	5
Profit and Loss Account	6
Balance Sheet	7
Funding	8
Dementia and Mental Health	9
Membership	11
Publicity and Development	13
Transport	14
Intergeneration	15
Shows and Events	17
Achievements this Year	18

Chairman's Report

Gillie Newcombe

At the time of writing this Devon Senior Voice is once again in a state of suspense.

Decisions that have been taken at all levels of the political scale and the interpretation of these by officers has is and will be making dramatic effects on the Health and Wellbeing of the vulnerable and hard to reach living in Devon. Most importantly to Devon Senior Voice are those that affect directly on the lives of our members and those we represent:

- Benefits
- Pensions
- Interest Rates
- Rise in the costs of fuel and utilities.
- Tightening of the criteria before being able to receive social care.
- Reduction in bus service to rural areas and maybe the withdrawal of the free bus pass.

Within Health and Social Care services:

- Setting up of The New Health and Wellbeing Boards
- HealthWatch which will be taking on in Devon the role of the existing LINK and Joint Engagement Board. Plus a further range of signposting and monitoring roles. Where we fit exactly within this I am not able to report at the time of writing this but hopefully will be able to do so verbally at the AGM. Contract specification is only in a draft format as yet. Ken Crawford and I are, however, able to say they we view this in a positive manner if the Contract is awarded in a way the way we HOPE it will be.
- The on-going development of the Health Service Clinical Commissioning.
- Patient Participation.
- The extra monies to be spent on dementia research, training and treatment have given us other opportunities which we again hope to be able to report on at the AGM. At the moment everyone is working on their submissions for

contracts. The good bit of news is that DSV has been approached by a number of consortiums. Our network of branches and our hard working members mean we have a great deal to offer.

You will read more about the above in the reports from all the leads of our sub groups.

Dementia: Funding: Housing: Transport: Health and Social Care: Intergenerational: Shows and last, but not least, Publicity.

What else have we been up to during the last twelve months? Our commitment and work for the Joint Engagement Contract has meant that members and directors have been representing DSV; and a host of meetings we sit on are the Steering Group, Fusion Board, Joint Engagement Board, Experts Panel and Engagement Monitoring Sub-Group.

A huge thank you to Ann Mc Clements and her team for all the work they have undertaken in the production of Ageing Well in Devon. I would also be very remiss not to thank Jim Corben and the team involved in the Silver Screen exercise.

Directors have been visiting and supporting many of the branches and hopefully this has been beneficial. You will be aware that we are undertaking a three month pilot scheme where we will give more intensive support to branches having problems although our overall membership continues to increase, enthusiasm at branch level tends to fluctuate.

We have attended many meetings at County Hall where we continue to represent you. If there are conferences or meetings at National or Regional level that affect seniors we attempt to send a representative. We respond to all the Government Papers. We are continuing to work with and towards greater co-operation with Age UK and LINK.

The future is once again somewhat uncertain, however I believe DSV will be a vital part of the new HealthWatch and other Consortiums. Now is a time to look forward. We may have to adapt but our core activities will remain. That of ensuring that seniors can age well in Devon and that their VOICE must be heard by all involved in decision making. We have always been, and will continue to be, contributors to society - our knowledge and expertise should be looked upon as a vital resource.

Gillie Newcombe
Chairman

Directors as at 31st March 2012

The following Directors were in position.

Chairman	Gillie Newcombe	Exmouth
Vice-Chairman	Yvonne Wardrop	Exmouth
Secretary	Vacant	
Board Members	Margaret Coles	Holsworthy
	Ann Crawford	Okehampton
	Ken Crawford	Okehampton
	Ron Cuthbertson	Crediton
	Jean Daley	Exeter
	Tony Langmead	Exeter
	Carol McCormack-Hole	Barnstaple
	Margaret Woolacott	Okehampton
Treasurer	John Stedman	Tiverton

Devon Senior Voice is a company limited by guarantee

PO Box 210

Harberton

Totnes

Devon

TQ9 9DA

01803 732678

info@scfd.org.uk

Registered Office c/o Foot Anstey Solicitors

Senate Court Southernhay Gardens

Exeter EX1 1NT

Secretary's Report

The Senior Council for Devon's third AGM took place on the 25th October 2011. During the year two Directors, Cliff Bell (due to other commitments) and John Stedman had resigned from the Board. Two Directors, Yvonne Wardrop and Margaret Coles retired from the Board by rotation and stood for re-election, and two members were co-opted during the year, Tony Langmead and Carol McCormack-Hole, were put forward for election. For the first time there were more nominations than vacancies so members voted by proxy and on the day to elect the required 6 members to the Board.

Chairman	Gillie Newcombe	Exmouth
Vice-Chairman	Yvonne Wardrop	Exmouth
Secretary	Vacant	
Board Members	Margaret Coles	Holsworthy
	Ann Crawford	Okehampton
	Ken Crawford	Okehampton
	Ron Cuthbertson	Crediton
	Jean Daley	Exeter
	Tony Langmead	Exeter
	Carol McCormack-Hole	Barnstaple
	Margaret Woolacott	Okehampton

John Stedman was asked by the Board to remain as Treasurer and agreed.



Sally Lougher
Executive Administrator

Treasurer's Report

The current economic climate has placed considerable financial constraints on government departments and local authorities resulting in the need for them to take radical steps to reduce their levels of expenditure and to look more closely at all activities to ensure that they fulfil a vital need and represent good value for money. In addition the low level of interest rates has reduced substantially the level of funds available for distribution by charities and trusts. At present the SCfD has a contract for £80,000 per annum with Fusion which has been subcontracted from DCC and the health care authorities to represent the voice of senior citizens in Devon in respect of health care needs and provision. This contract terminates on 31st March 2013. Negotiations are ongoing with the Healthcare Trust and potential partners to bid for funds to continue our work following the termination of the current contract.

It is clear that more emphasis will need to be placed on the outcomes derived from the organisations activities.

This year saw total income of £118,292 (£159,763 – 2011) and expenditure of £123,606 (£129,002 – 2011). The main element of expenditure, staff employment costs, increased to £54,969 from £50,404 in the previous year.

This equates to 46.5% up from 39% last year. The total cost of the administration function is budgeted at £88,570 for the current year.

It is vital that additional core funding is sourced if the organisation is to continue to operate at its current level.

The main element of costs, in addition to employment costs during the year, were Printing, postage and stationery £15,621, Travel and subsistence £11,031, Venue hire £7,920, newsletter costs £7,007 and show and event costs of £6,017. These costs inclusive of staff employment costs total £102,565 representing 83% of total costs. The budget for the current year is £153,222. Although the cash in hand adjusting for cash of £31,750 held by groups showed a healthy balance of £78,335 it is clear that this will not continue to support the current level of expenditure in the long term without addition income. For details of income and expenditure please see the schedule below.

The balance sheet remains healthy with net current assets of £109,816 (£111,693 - 2011) this is inclusive of £31,750 cash balances held by groups.

During the year group expenditure totalled £26,167 with funding of £3,491.

It has been recognised that computer equipment purchase when setting up the organisation is now in need of replacement and a provision of £5,000 has been made in the accounts for its replacement. Please see balance sheet summary below for details.

The year ahead will be a challenging one in which we will need to work in close cooperation with our partners to ensure that adequate core funding is obtained. In addition the increased need of the Funding Group to obtain addition funding is recognised. The organisation is currently seeking to ensure the optimum utilisation of resources which will clearly demonstrate positive outcomes both for our funders and also for the Senior Citizens of Devon.

John Stedman
Treasurer

Devon Senior Voice

Profit and Loss Account for the Year Ended 31st March 2012

Turnover	2012		2011	
Fund generation	6,118		5,810	
Grants and subsidies	112,174		153,953	
		118,292		159,763
Administrative Expenses				
Employment costs	54,969		50,404	
Establishment costs	1,905		2,047	
General administrative expenses	61,707		71,383	
Finance charges	35		24	
Depreciation costs	4,990		5,144	
Total expenses		123,606		129,002
Operating profit/(loss)		(5,314)		30,761
Other interest receivable and similar income				
Bank interest receivable		113		100
Profit/(loss) on ordinary activities before taxation		(5,201)		30,861
Tax due		0		21
Profit/Loss on ordinary activities after taxation		(5,201)		30,840

Devon Senior Voice

Balance Sheet for the year ending 31st March 2012

Fixed assets	2012		2011	
	Tangible assets (Computers etc.)		15,744	
Current assets				
Stock (Stationery etc.)	2,442		6,017	
Debtors	1,179		1,584	
Cash at bank and in hand	110,085		106,325	
Total Current Assets	113,706		113,926	
Amounts falling due within one year				
Creditors:	(3,890)		(2,233)	
Net current assets		109,816		111,693
Net assets		125,560		130,761
Capital and reserves				
Profit and loss reserve		125,560		130,761

Funding

A small group of DSV members has met regularly to look at funding opportunities with limited success; there are a number of reasons, but largely because of government imposed cuts to voluntary sector grants and more applications being made by the whole voluntary sector, the odds of getting grants have lengthened to almost one in thirty. The fact that we do not have charity status hinders us too, as do our declared reserves.

The funding group has brought to the DSV Board's attention changes to the presentation of our accounts that will make it easier for potential funders to understand the way in which our funds are allocated.

The largest grant obtained has been for £10,000 for the Intergeneration Group's conference "Celebrating the Olympics in Devon" next September, with a number of smaller ones from REPOD (Rotarians Easing the Problems of Dementia) and the Claude and Margaret Pike Trust.

Thanks need to go to the members of the group for their sterling efforts, unerring support, humour and just getting on with it. Jim, Ron, Margaret and Ann deserve our thanks for taking on what is an extremely difficult job.

Ken Crawford
Funding Lead

Dementia and Mental Health

Once again DSV has taken a prominent role in improving the awareness of dementia in Devon, and playing a major part in driving changes in the policies on dementia, with ten of the 24 Devon County Council Care Homes to become centres of excellence for Dementia, (in 2008 the DSV campaigned successfully against the closure of these homes). There are to be five new “Extra Care” housing projects all to be dementia friendly in Barnstaple, Exeter, Newton Abbot, Tiverton and Totnes; (DSV was on the procurement team for the pilot “Extra Care facility in Okehampton now up and running).

Our fourth Dementia Awareness Day was held at Harberton village hall near Totnes, where around 150 members of the public came from all around Devon to hear local MP Dr Sarah Wollaston, (Select Committee on Health), Dr Nick Cartmell, (South West GP Lead on Dementia), Jenny Richards (Joint Commissioning Manager DCC/NHS Devon), Liz Hitchins, (Dementia Friendly Parishes) and Janet Jones (Expert in Reminiscence Work). Behind the scenes the work that the team of South Hams and Teignbridge Senior Voice members that put this event together cannot go unrecognised, nor can the support that we had from Devon Rotarians in the form of their dementia arm REPOD, (Rotarians Easing the Problems Of Dementia); when two organisations with a common aim get together a lot can be achieved. The day was cost neutral with donations from both REPOD and the Claude and Margaret Pike Trust. The income from the information stalls and a small charge for the food balanced the books.

The Devon Dementia Partnership Group, (representatives from all organisations involved in dementia in Devon), has continued to work with Devon NHS and has been instrumental in developing the role of Dementia Support Workers, the tender for these will be announced in August 2012.

DSV has continued to support Mental Health in general with DSV members being the backbone of the Network Action Group (NAG) meetings across Devon. Considering that mental health problems do not respect age, this is an area we need to work on, bringing more people into the DSV’s group meetings. The offer is extended whenever we meet specific groups.

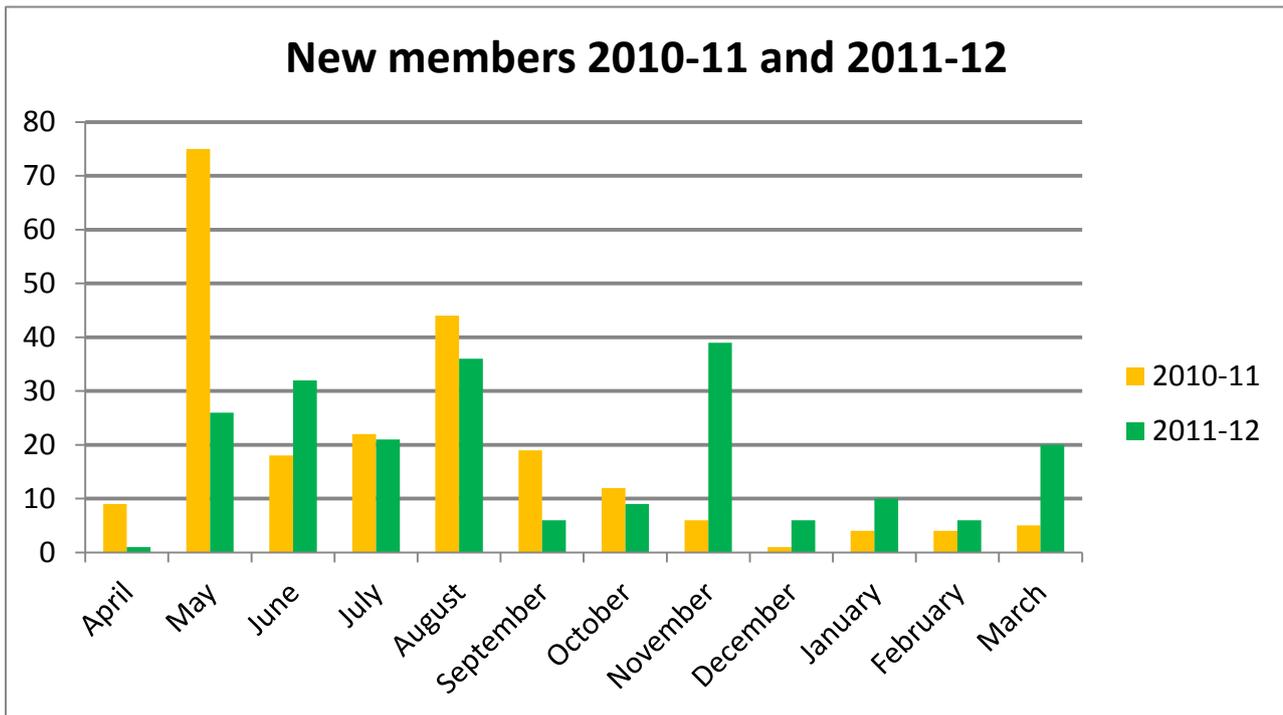
The new Devon Partnership NHS Trust held the first election to its Council of Governors with two DSV members now on the Governing Body, Brian Clifton of Barnstaple and Evelyn Assey of Honiton; these are important roles and we pledge

our support to them. Jim Delves the co-author of the Devon Dementia Carer's Pathway has been elected too.

Ken Crawford
Dementia and Mental Health Lead

Membership

2011-12 membership grew by 212 to a total of 1994 (plus many hundreds of associate members) with 84 members resigning due to moving, ill health or in some cases, passing away. Recruitment numbers were down by 7 on the previous year and the graph clearly shows that the spring and summer months are still the best for recruitment and this is because the annual Shows are held around this time.

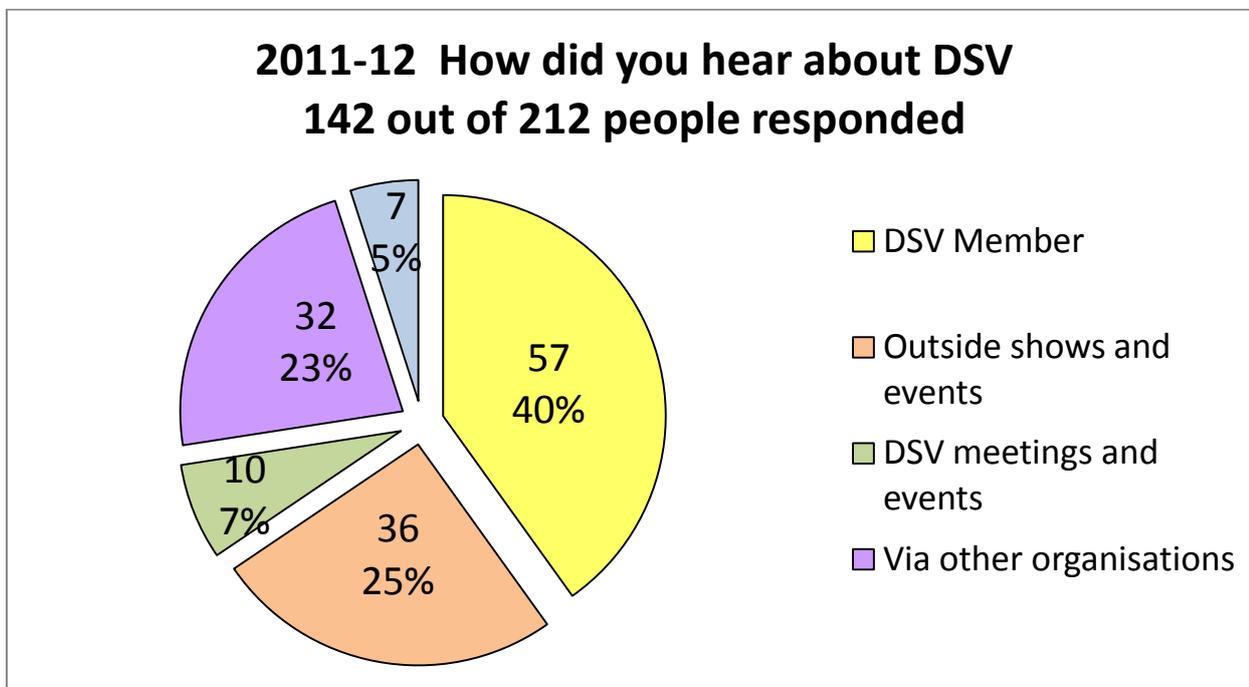


The spike in November 2011 was due to the excellent number of new members recruited by one of the Exeter DSV group. August was also a good month as the Chagford and Okehampton Shows were held during that period. Numbers definitely fall off in the winter as less people are out and about and social events and networking calm down.

How did people hear about Devon Senior Voice

During 2010-11 59% of those who responded to this question were recruited during Shows and Events, 24% through advertising and the rest 17% through existing members and local meetings and events.

Not everyone responded to the question on the membership form, but for those that did, their replies have been broken down into five categories: Existing DSV member, outside shows and events, DSV meetings and events, via other organisations eg DCC, local volunteer centre, and various forms of advertising including the website.



Even though recruitment levels were down slightly from 2010-11 there was a massive increase on the number of new members that came from our existing members so working on 'spreading the word' has obviously worked. The next highest recruitment level was from Shows and Events but this was a drop from last year alongside advertising.

Working with and making ourselves known to other organisations gave us 32 new members in 2011-12 so networking at all of those meetings you attend is important. Your local meetings and events have also given us new members which indicates that publicising yourselves is still important. Thank you to those members who joined Devon Senior Voice in 2011-12 and thank you to all of those members who have worked hard in recruiting more voices.

Andrea Chick
Administrator

Publicity and Development

Devon Senior Voice continues to grow and adapt to ever changing circumstances. The Publicity and Development group are there to support the journey that this organisation is taking. My thanks go to the staff and the members of the Publicity Group who work so hard on our behalf.

The Publicity group meet quarterly and have been concentrating this year on the changes needed as a result of the rebranding of our image. The new emphasis on the name 'Devon Senior Voice', with 'Senior Council for Devon' now in the small print, has enabled us to have a fresher approach to our paperwork. Also, for technical reasons, we needed a new logo which Andrea Chick produced for us. All these changes have now been incorporated in all our paperwork which is now available for the branches to use. We are still working on the changes that need to be made to our banners. Our group do feel that it is important that we try to present an umbrella 'corporate image' while still maintaining the autonomy of the branches.

Tim Hall continues to support groups and works with the media to publicise our views, comment on topical issues, or advertise our events. He has also overseen the production of a bank of suitable photographs for our use.

The staff and Gillie Newcombe have compiled a PowerPoint presentation, to be available for use by individuals or groups when promoting our organisation. The images could also be printed off, if groups prefer that format.

The website has also been upgraded, overseen by Andrea Chick our website manager. We now have a link to Facebook and Twitter. Contributions for the website from the groups are always gratefully received.

Sally Lougher continues to produce our excellent Newsletter. This goes to all members and all the public organisations so is an excellent way of getting our message across. Once again, remember the contents are up to you. Please send in your articles. The advertising is helping to keep our costs down, so if you know any suitable businesses who would like to use this service, put them in contact with Sally.

Margaret Woolacott, our Lead for shows, has continued to be busy taking her stand to those local shows that have managed to run this year. This helps spread the word and boosts membership. If you would like her to work with you in your area then please contact her.

We are in an ever changing world in many ways. With all the government reorganisations we must adapt to keep up. The good news is that the older voice is increasingly being listened to as the population ages. With all our groups actively doing what they can, Devon Senior Voice is well placed to play its part here in our county.

Margaret Coles
Board Member and Publicity & Development Lead

Transport

The Transport group was set up to monitor issues and to consider whether to make representations. It acts also as a signpost on other issues but encourages the local DSV groups to take up the more local issues.

We have met on three occasions since October 2011 – reduced from four meetings annually as our contribution to the budget savings - in September, January and May. We have also reduced our meeting length to one and a half hours to enable members to get home earlier – with a change of venue that allows a light lunch before the meeting – now starting at 13.30. Attendance is usually around half-a-dozen in Exeter but others are welcome to join us on either a one-off or a continuing basis.

We subscribe to Bus User UK and one of our number attends twice yearly the Travel Watch South West meetings in Taunton. We monitor both 'buses and trains but also have considered the role of Mobility Scooters and ambulances. We encourage local DSV groups to communicate at a District council level on local issues with their HATOC and Locality committees convened by DCC.

Sadly getting answers to Transport questions is frustrating. Unresolved issues include:

- Crowding on Cross-Country trains
- Overnight waiting rooms at St David's station
- Status of Disabled markings on the highway
- BSOG subsidy arrangements.

It seems that knowing the right people is a factor and so anyone with such "inside" contacts would be very welcome to join us.

We have had guests from DCC about changes to 'bus services in Spring 2011 and from PALS consulting on changes to patient transport.

Other issues discussed have included:

- Winter Highway Maintenance
- Insurance and User Training for Mobility Scooters
- Changes to Blue Badge regulations
- Transfer of Concessionary Fares from Districts to DCC
- Local Transportation Plan - 3 (2011-2026)
- National Express Over-60s concession scheme.

Ongoing issues include:

- Reports back from User Panels and other local groups
- News from the DCC HATOC and Locality committees
- Representation concerning Greater Western Franchise renewal in 2013
- DCC Sustainable Transport initiatives.

Overall we cannot claim to have changed the world significantly but we did influence DCC in the design of their Concessionary Fare scheme to allow pre-09.30 journeys if next journey is after 11.00. This has made a significant difference in some rural areas - at minimal cost. Otherwise our value has been in ensuring that issues are aired and that there is a route for making representations.

Alan Rayner

Transport Group Chairman

Intergeneration

Since my last report the main activity was the Conference held in November 2011 at the Boniface Centre in Crediton. A Committee of Crediton Branch Members met regularly with the young people from Crediton Youth Centre to plan the Event. It was entitled "from little acorns grow ..." and was based loosely on environmental effects of how we nurture an oak tree as to how it grows. This equates to how we treat other people affects everyone and how we all react to today's world and each other.

It was a very successful day opened by The Mayor of Crediton with Anne Marie Morris MP giving the key speech and interacted very well with the young and old

alike. This was followed by several presentations including Inverteign Family Learning Centre and the Computer Skills programmes and other work they carry out. Seaton and District Branch talked about their work to make the area safer. An interesting programme from Westward Ho! where young people decorated a derelict old building, turned it into a Cafe and regenerated some of the Sports Facilities in the area. Finally the morning programme ended on a talk about building a wooden Round House giving young people craft skills and using it as a Hub for future activities. There was a Musical Interlude with items from a young group from Okehampton and a 'Grumpy Old Couple' from the Crediton area.

After lunch there was a film show by Sam Lithgoe-Jones and members of Young Devon from North Devon on the National Citizenship Service. They also talked about the work they were doing with DSV Bideford Branch on what they wanted for Bideford.

We then moved across the road to the Youth Centre where everyone joined in Zumba Dancing, visited the Round House and made copper leaves and an oak tree was planted. There was some wicker work, an "Ideas Board" for the next Conference and general interaction.

Many thanks to the Crediton Branch, under the direction of their Chairman Pauline Thomas and Vice-Chairman Ron Cuthbertson, the Youth Officer John Calvert and leaders and young people from Crediton Youth Centre and last, but not least, Jim Corben from Teignmouth Group. Practically the whole of the costs for this Event were covered by a donation from the Chairman, the Crediton Branch and through donations.

Since then, a Committee from Exeter Branch and the Intergeneration Group have been planning the Event to "Celebrate the Olympics" We managed to get funding from Awards for All which is part of Lottery Funding to cover the costs involved.

Several Branches have now become involved with Young People in their own area and the young people have responded or even initiated the contact with older people.

Ann R. Crawford
Intergenerational Lead

Shows and Events

As the lead for Shows and Events it has been my pleasure to have attended over thirty events so far this year, including Agricultural Shows around Devon.

Whilst continuing to attend some of our old favourites we have also been invited to attend some new venues, providing us with the opportunity to reach new audiences and to introduce them to Devon Senior Voice. As a result we have been able to increase our membership. I am pleased to have been able to welcome other organisations who have joined as associate members. We can all share our information and in so doing provide a wider range of information to feed back to our members.

We have a new logo and name, but the message is still the same. We are A Voice for the Over-50s. In order to represent all of our members to their best advantage we need to cover as much of our County as possible, to talk to the public, but equally as important, to listen to the public.

Although we have over 2,000 members I am conscious that many are unable to attend meetings for a variety of reasons; some are at work, some disabled and some of our rural members have to rely on local transport. In this economic climate with cuts to services it is often the villages who have felt the effects first, so I am pleased to have been invited to some of the village events where new members have joined and it has also given me the chance to have a chat with our existing members. Our members are our strength, they provide us with the voice. The more members we have, the stronger that voice will be.

I must now pay tribute to my Steering Group and all the members of the local branches who have come to support these events and without whom it would not have been possible, so I thank them all sincerely.

I am always happy to come along to an event, so please feel free to contact me at margaretwoolacott123@btinternet.com or phone 01837 53214.

Margaret Woolacott
Lead Shows and Events

Since April 2011 Devon Senior Voice has:

- ✓ Organised an intergenerational event with young people in Crediton.
- ✓ Were instrumental in the setting up of outdoor gym equipment in Seaton.
- ✓ Exhibited at the Devon County Show.
- ✓ Held a very successful Information Fair in Ivybridge.
- ✓ Two groups have successfully developing intergenerational work in Culm Valley and Teignmouth.
- ✓ Ivybridge presented to the Walker Committee Review on water rates.
- ✓ Axminster is negotiating the installation of a second handrail on a treacherous slope.
- ✓ Participated in a Devon County Council panel to recruit the new Head of Social Care.
- ✓ Held a very successful Mid-Devon Dementia Awareness Day in Tiverton in July.
- ✓ Exhibited at the Devon County, Mid Devon, Totnes, Chagford, Okehampton, Holsworthy, and Heavitree Shows.
- ✓ Held a 'How to Improve Yourself for Your Future' Information Day in Exmouth.
- ✓ Achieved successful outcomes for local Roundswell residents hopefully giving them access to facilities at the new school.
- ✓ Participated in reviewing the services of Care Direct.
- ✓ Through the Fusion consortium, 3 members were involved in reviewing and improving the standards of care in Devon County Council's Care Homes.
- ✓ Held discussions with North Devon Healthcare Trust around assisting with the recruitment of volunteers.
- ✓ Participated in the review and monitoring of Devon County Council Care Homes.
- ✓ Were successful in gaining a grant for Intergenerational activities around an Olympic Theme.
- ✓ Held a successful Dementia Awareness Day in South Devon attended by 130 members of the public and addressed by Dr Sarah Wollaston, MP and Dr Nick Cartmell, GP Lead on Dementia in Devon.
- ✓ Planned and held a Falls Day in Green Lanes Shopping Centre, Barnstaple for 21st April.

- ✓ Surveyed 400 of our members for Driving Safer for Longer.
- ✓ Participated in 6 Fusion Gateway requests involving many of our members.
- ✓ Progressed the planning for the Intergenerational Olympics event scheduled for 29th September.
- ✓ Produced and submitted a report on the Mortgage Interest Relief.
- ✓ Responded to the East Devon and Teignbridge Local Plans.
- ✓ Actively reviewed and updated the Ageing Well in Devon Document.

Sally Lougher

Devon Senior Voice

Senior Council for Devon

PO Box 210

Harberton

Totnes

Devon

TQ9 9DA

01803 732678

Registered Office
c/o Foot Anstey Solicitors
Senate Court
Southernhay Gardens
Exeter
EX1 1NT